

Quality Policy

Bugardi's Quality Policy is to achieve sustained, profitable growth by providing services that consistently meet and exceed the needs and expectations of its customers.

This quality level is achieved by adopting a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. The General Manager or Quality Manager provides and explains this policy to each employee.

The objectives of the Quality Assurance System are:

To achieve and maintain the required level of assurance, the Managing Director retains responsibility for the Quality System with routine operations controlled by the Quality Manager.

- To maintain an effective Quality Assurance System modelling the requirements outlined within International Standard ISO 9001:2015;
- To achieve and maintain quality that enhances the Company's reputation with customers;
- To ensure compliance with relevant statutory and safety requirements; and
- To endeavour, at all times, to maximise customer satisfaction with the services provided by Bugardi.



Scott Siekierka
General Manager

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